

EXHIBIT A

Audits

SIG Transactional Audit Volume as of April 13, 2007								
		4,525						
LOB	Audit	# March Audits	John	Herma	Karen H	Karen S	Pam	Deb
All	C11 Advertising Injury	16						
All	C12 E&O	132			132			
All	Transfers*	100		100				
Canada Casualty	Case Summary	38						
Canada Casualty	Control Adjuster	36						
Canada Casualty	Coverage Verification	41						
Canada Casualty	Litigation Management Best Practices	22						
Canada Casualty	Team Manager Intervention	17						
Canada Property	Case Evaluation	55						
Canada Property	Team Manager Intervention	35						
Construction Defect	C11 Quarterly Audit	13						
Construction Defect	Case Summary	42			42			
Construction Defect	Coverage Determination	72			72			
Construction Defect	Coverage Verification	72			72			
Construction Defect	Litigation Management Best Practices	64						
Construction Defect	Litigation Management Team Manager Intervention	28					28	
Construction Defect	Negotiation/Settlement	61			61		61	
Construction Defect	Other Insurance	70			70		70	
Construction Defect	Subrogation	88			88		88	
Construction Defect	Team Manager Intervention	21					21	
Liability	C11 Quarterly Audit	25						
Liability	Case Summary	279		100			179	
Liability	Litigation Management Best Practices	264						264
Liability	Litigation Management Team Manager Intervention	94		94				
Liability	Team Manager Intervention	108		108				
Liability-MCU*	Case Summary	75	75					
Liability-MCU*	Litigation Management Best Practices	55	55					
Liability-MCU*	Litigation Management Team Manager Intervention	45	45					
Liability-MCU*	Proactive Resolution	70	70					
Liability-MCU*	Team Manager Intervention	70	70					
Mass Litigation	C11 Quarterly Audit	6						
Mass Litigation	Litigation Management Best Practices	12						
Mass Litigation	Litigation Management Team Manager Intervention	7						
Mass Litigation	Macros	30						
Mass Litigation	Team Manager Intervention	14						
Pollution	C11 Quarterly Audit	6						
Pollution	Case Summary	15						
Pollution	Litigation Management Best Practices	7						
Pollution	Litigation Management Team Manager Intervention	7						
Pollution	Macros	15						
Pollution	Team Manager Intervention	10						
Programs	Case Summary	54						
Programs	Litigation Management Best Practices	24						
Programs	Litigation Management Team Manager Intervention	31						
Programs	Team Manager Intervention	54						
Property	C11 Quarterly Audit	6						
Property	Case Summary	55						
Property	Litigation Management Best Practices	7						
Property	Team Manager Intervention	17						
Risk Engineering	Account Coordination	172						
Risk Engineering	Rec 2&3	177						
Risk Engineering	RULE	12						
Risk Engineering	Stop 1	45						
Risk Engineering	Stop 2	21						
Risk Engineering	Triage	149						
Specialties	C11 Quarterly Audit	25						
Specialties	Case Summary	44						
Specialties	Litigation Management Best Practices	107						
Specialties	Litigation Management Team Manager Intervention	43						
Specialties	Team Manager Intervention	55						
Staff Legal	Early Activity	60						
Staff Legal	Early Activity RMA	60						
Staff Legal	Material Developments	60						
Staff Legal	Paralegal Activity	60						
Surety	C11 Quarterly Audit	6						
Surety	Macros	22						
Workers Compensation	C11 Quarterly Audit	25						
Workers Compensation	Case Summary	331				100		
Workers Compensation	Litigation Management Best Practices	310				310		
Workers Compensation	Litigation Management Team Manager Intervention	131						
Workers Compensation	Team Manager Intervention	124						
			315	402	537	410	447	
			315	402	537	410	447	264

* Audits have not begun yet

Auditors

SIG Transactional Auditors as of April 13, 2007			
LOB	Audit	Auditor	
All	C11 Advertising Injury	Eric Stoley	
All	C12	Bill Iler	
All	C12	Charles Bono	
All	C12	Dave Verona	
All	C12	Deborah Ligda	
All	C12	Heidi Foote	
All	C12	Karen Harris	
All	C12	Ken Ford	
All	C12	Marilyn Acree	
All	C12	Jeanette Gorman	
All	C12	Robert Skutt	
All	C12	Todd Hampton	
All	C12	Tom Gallagher	
All	Transfers	Unassigned	
Canada Casualty	Case Summary	Bryan Dawe	
Canada Casualty	Control Adjuster	Bryan Dawe	
Canada Casualty	Coverage Verification	Bryan Dawe	
Canada Casualty	Litigation Management Best Practices	Bryan Dawe	
Canada Casualty	Team Manager Intervention	Bryan Dawe	
Canada Property	Case Evaluation	Bryan Dawe	
Canada Property	Team Manager Intervention	Bryan Dawe	
Construction Defect	C11 Quarterly Audit	Mark Grant	
Construction Defect	Case Summary	Dan Barta	
Construction Defect	Case Summary	DC	
Construction Defect	Case Summary	Derchi	
Construction Defect	Case Summary	Eric Brunner	
Construction Defect	Case Summary	Eric Michna	
Construction Defect	Case Summary	Foote	
Construction Defect	Case Summary	Harris	
Construction Defect	Case Summary	J. Collins	
Construction Defect	Case Summary	Joseph Piekarski	
Construction Defect	Case Summary	T. Leek	
Construction Defect	Case Summary	T. Myer	
Construction Defect	Case Summary	T. Flores	
Construction Defect	Case Summary	Tom Dohrer	
Construction Defect	Case Summary	Tomlinson	
Construction Defect	Coverage Determination	Gregory Dent	
Construction Defect	Coverage Verification	Gregory Dent	
Construction Defect	Litigation Management Best Practices	Dan Barta	
Construction Defect	Litigation Management Best Practices	DC	
Construction Defect	Litigation Management Best Practices	Eric Brunner	
Construction Defect	Litigation Management Best Practices	Eric Michna	
Construction Defect	Litigation Management Best Practices	Foote	
Construction Defect	Litigation Management Best Practices	Harris	
Construction Defect	Litigation Management Best Practices	J. Collins	
Construction Defect	Litigation Management Best Practices	Joseph Piekarski	
Construction Defect	Litigation Management Best Practices	Lisa Sifford	
Construction Defect	Litigation Management Best Practices	PF Wasser	
Construction Defect	Litigation Management Best Practices	T. Leek	
Construction Defect	Litigation Management Best Practices	T. Myer	
Construction Defect	Litigation Management Best Practices	Tom Dohrer	
Construction Defect	Litigation Management Best Practices	Tomlinson	
Construction Defect	Litigation Management Team Manager Intervention	Eric Michna	

Auditors

SIG Transactional Auditors as of April 13, 2007			
LOB	Audit	Auditor	
Construction Defect	Litigation Management Team Manager Intervention	Foote	
Construction Defect	Litigation Management Team Manager Intervention	Hochwarter	
Construction Defect	Litigation Management Team Manager Intervention	Mawson	
Construction Defect	Negotiation/Settlement	Gregory Dent	
Construction Defect	Other Insurance	Gregory Dent	
Construction Defect	Subrogation	Gregory Dent	
Construction Defect	Team Manager Intervention	Eric Michna	
Construction Defect	Team Manager Intervention	Foote	
Construction Defect	Team Manager Intervention	Hochwarter	
Construction Defect	Team Manager Intervention	Mawson	
Liability	C11 Quarterly Audit	Bob Thompson	
Liability	C11 Quarterly Audit	Patty Magid	
Liability	C11 Quarterly Audit	John Pearson	
Liability	Case Summary	Andrews	
Liability	Case Summary	Brian Carter	
Liability	Case Summary	C. Capobianco	
Liability	Case Summary	Deborah Friedrich	
Liability	Case Summary	John Hutchison	
Liability	Case Summary	PMM	
Liability	Case Summary	Tom McDonald	
Liability	Case Summary	Ward	
Liability	Litigation Management Best Practices	Jrobbie	
Liability	Litigation Management Best Practices	Kborden	
Liability	Litigation Management Best Practices	Landherr	
Liability	Litigation Management Best Practices	Pearson	
Liability	Litigation Management Best Practices	Prager	
Liability	Litigation Management Team Manager Intervention	Andrews	
Liability	Litigation Management Team Manager Intervention	Brian Carter	
Liability	Litigation Management Team Manager Intervention	C. Capobianco	
Liability	Litigation Management Team Manager Intervention	Deborah Friedrich	
Liability	Litigation Management Team Manager Intervention	John Hutchison	
Liability	Litigation Management Team Manager Intervention	Magid	
Liability	Litigation Management Team Manager Intervention	PMM	
Liability	Litigation Management Team Manager Intervention	Tom McDonald	
Liability	Litigation Management Team Manager Intervention	Ward	
Liability	Team Manager Intervention	Andrews	
Liability	Team Manager Intervention	Brian Carter	
Liability	Team Manager Intervention	C. Capobianco	
Liability	Team Manager Intervention	Deborah Friedrich	
Liability	Team Manager Intervention	John Hutchison	
Liability	Team Manager Intervention	pmm	
Liability	Team Manager Intervention	Tom McDonald	
Liability	Team Manager Intervention	Ward	
Liability-MCU	Case Summary	Unassigned	
Liability-MCU	Litigation Management Best Practices	Unassigned	
Liability-MCU	Litigation Management Team Manager Intervention	Unassigned	
Liability-MCU	Proactive Resolution	Unassigned	
Liability-MCU	Team Manager Intervention	Unassigned	
Mass Litigation	C11 Quarterly Audit	Robert Skutt	
Mass Litigation	Litigation Management Best Practices	Mahoney	
Mass Litigation	Litigation Management Best Practices	Robert Skutt	
Mass Litigation	Litigation Management Best Practices	Schweich	
Mass Litigation	Litigation Management Best Practices	Timothy Codd	

Auditors

SIG Transactional Auditors as of April 13, 2007			
LOB	Audit	Auditor	
Mass Litigation	Litigation Management Team Manager Intervention	Kborden	
Mass Litigation	Macros	Miller	
Mass Litigation	Team Manager Intervention	Miller	
Pollution	C11 Quarterly Audit	Robert Edwards	
Pollution	C11 Quarterly Audit	David Donohue	
Pollution	Case Summary	Andy Marthaler	
Pollution	Case Summary	Erika Lewis	
Pollution	Case Summary	Robert Edwards	
Pollution	Litigation Management Best Practices	DH	
Pollution	Litigation Management Team Manager Intervention	Kborden	
Pollution	Macros	Miller	
Pollution	Team Manager Intervention	Miller	
Programs	Case Summary	EAF	
Programs	Litigation Management Best Practices	Gutierrez	
Programs	Litigation Management Best Practices	Muldoon	
Programs	Litigation Management Team Manager Intervention	Gutierrez	
Programs	Litigation Management Team Manager Intervention	Muldoon	
Programs	Team Manager Intervention	Lemek	
Property	C11 Quarterly Audit	Marilyn Acree	
Property	Case Summary	Morris	
Property	Case Summary	M. Wiggins	
Property	Litigation Management Best Practices	Morris	
Property	Team Manager Intervention	Morris	
Risk Engineering	Account Coordination	Mellon	
Risk Engineering	Account Coordination	Lutkevich	
Risk Engineering	Account Coordination	Gahlman	
Risk Engineering	Account Coordination	Klee	
Risk Engineering	Rec 2&3	Mellon	
Risk Engineering	Rec 2&3	Lutkevich	
Risk Engineering	Rec 2&3	Gahlman	
Risk Engineering	Rec 2&3	Klee	
Risk Engineering	RULE	Mellon	
Risk Engineering	RULE	Lutkevich	
Risk Engineering	RULE	Gahlman	
Risk Engineering	RULE	Klee	
Risk Engineering	Stop 1	Mellon	
Risk Engineering	Stop 1	Lutkevich	
Risk Engineering	Stop 1	Gahlman	
Risk Engineering	Stop 1	Klee	
Risk Engineering	Stop 2	Mellon	
Risk Engineering	Stop 2	Lutkevich	
Risk Engineering	Stop 2	Gahlman	
Risk Engineering	Stop 2	Klee	
Risk Engineering	Triage	Mellon	
Risk Engineering	Triage	Lutkevich	
Risk Engineering	Triage	Gahlman	
Risk Engineering	Triage	Klee	
Specialties	C11 Quarterly Audit	Iris Levitt	
Specialties	C11 Quarterly Audit	Matt Tucci	
Specialties	C11 Quarterly Audit	Daniel Posnick	
Specialties	C11 Quarterly Audit	Susan Bree	
Specialties	C11 Quarterly Audit	John Lucas	
Specialties	Case Summary	Baney	

Auditors

SIG Transactional Auditors as of April 13, 2007			
LOB	Audit	Auditor	
Specialties	Case Summary	David Zeigler	
Specialties	Case Summary	Dolores Parr	
Specialties	Case Summary	drh	
Specialties	Case Summary	Hampton	
Specialties	Case Summary	J. Mandarino	
Specialties	Case Summary	J. Real	
Specialties	Case Summary	Joe Bucz	
Specialties	Case Summary	JTC	
Specialties	Case Summary	N. Tavares	
Specialties	Case Summary	RN	
Specialties	Case Summary	T. Haley	
Specialties	Litigation Management Best Practices	Hampton	
Specialties	Litigation Management Best Practices	David Zeigler	
Specialties	Litigation Management Best Practices	Joe Bucz	
Specialties	Litigation Management Best Practices	Baney	
Specialties	Litigation Management Best Practices	J. Real	
Specialties	Litigation Management Best Practices	JTC	
Specialties	Litigation Management Best Practices	RN	
Specialties	Litigation Management Best Practices	J. Mandarino	
Specialties	Litigation Management Best Practices	N. Tavares	
Specialties	Litigation Management Best Practices	drh	
Specialties	Litigation Management Best Practices	Dolores Parr	
Specialties	Litigation Management Best Practices	T. Haley	
Specialties	Litigation Management Best Practices	Highcove	
Specialties	Litigation Management Team Manager Intervention	David Zeigler	
Specialties	Litigation Management Team Manager Intervention	Joe Bucz	
Specialties	Litigation Management Team Manager Intervention	Hampton	
Specialties	Litigation Management Team Manager Intervention	Baney	
Specialties	Litigation Management Team Manager Intervention	J. Real	
Specialties	Litigation Management Team Manager Intervention	JTC	
Specialties	Litigation Management Team Manager Intervention	RN	
Specialties	Litigation Management Team Manager Intervention	J. Mandarino	
Specialties	Team Manager Intervention	J. Mandarino	
Specialties	Team Manager Intervention	J. Real	
Specialties	Team Manager Intervention	R. L. Lawrence	
Staff Legal	Early Activity	D'Attelo	
Staff Legal	Early Activity	Don Bennion	
Staff Legal	Early Activity	DW	
Staff Legal	Early Activity	Egd	
Staff Legal	Early Activity	gfr	
Staff Legal	Early Activity	Hahn	
Staff Legal	Early Activity	Jack K. Smith	
Staff Legal	Early Activity	JBCjr	
Staff Legal	Early Activity	JPH	
Staff Legal	Early Activity	Katherine Woodruff	
Staff Legal	Early Activity	Larry Tyrl	
Staff Legal	Early Activity	Mark Krause	
Staff Legal	Early Activity	McNamara	
Staff Legal	Early Activity	Mike Grant	
Staff Legal	Early Activity	MJE	
Staff Legal	Early Activity	MPP	
Staff Legal	Early Activity	nancy vitale	
Staff Legal	Early Activity	O'Brien	

Auditors

SIG Transactional Auditors as of April 13, 2007			
LOB	Audit	Auditor	
Staff Legal	Early Activity	Oliver P Langford	
Staff Legal	Early Activity	pf	
Staff Legal	Early Activity	Richard Muchow	
Staff Legal	Early Activity	Stan Lowe	
Staff Legal	Early Activity	Steven Misner	
Staff Legal	Early Activity	Temple Stephens	
Staff Legal	Early Activity	Tom Marshall	
Staff Legal	Early Activity RMA	Drevlow	
Staff Legal	Early Activity RMA	Hahn	
Staff Legal	Early Activity RMA	KENNEDY	
Staff Legal	Early Activity RMA	McNamara	
Staff Legal	Early Activity RMA	MPP	
Staff Legal	Material Developments	Chris Rhodes	
Staff Legal	Material Developments	D'Attelo	
Staff Legal	Material Developments	Don Bennion	
Staff Legal	Material Developments	DW	
Staff Legal	Material Developments	EGD	
Staff Legal	Material Developments	gfr	
Staff Legal	Material Developments	JBCjr	
Staff Legal	Material Developments	JPH	
Staff Legal	Material Developments	Krakar	
Staff Legal	Material Developments	Mark Krause	
Staff Legal	Material Developments	McNamara	
Staff Legal	Material Developments	Mike Grant	
Staff Legal	Material Developments	MJE	
Staff Legal	Material Developments	Morenus	
Staff Legal	Material Developments	MPP	
Staff Legal	Material Developments	nancy vitale	
Staff Legal	Material Developments	Oliver P. Langford	
Staff Legal	Material Developments	pf	
Staff Legal	Material Developments	Richard Muchow	
Staff Legal	Material Developments	RJM	
Staff Legal	Material Developments	Scott Drawe	
Staff Legal	Material Developments	Stan Lowe	
Staff Legal	Material Developments	Temple Stephens	
Staff Legal	Material Developments	Tom Marshall	
Staff Legal	Paralegal Activity	Mark Krause	
Staff Legal	Paralegal Activity	JPH	
Staff Legal	Paralegal Activity	DW	
Staff Legal	Paralegal Activity	RJM	
Staff Legal	Paralegal Activity	Richard Muchow	
Staff Legal	Paralegal Activity	EGD	
Staff Legal	Paralegal Activity	Mike Grant	
Staff Legal	Paralegal Activity	Larry Tyrl	
Staff Legal	Paralegal Activity	Scott Drawe	
Staff Legal	Paralegal Activity	Hahn	
Staff Legal	Paralegal Activity	MJE	
Staff Legal	Paralegal Activity	D'Attelo	
Staff Legal	Paralegal Activity	Morenus	
Staff Legal	Paralegal Activity	JBCjr	
Staff Legal	Paralegal Activity	gfr	
Staff Legal	Paralegal Activity	Temple Stephens	
Staff Legal	Paralegal Activity	Steven Misner	

Auditors

SIG Transactional Auditors as of April 13, 2007			
LOB	Audit	Auditor	
Staff Legal	Paralegal Activity	McNamara	
Staff Legal	Paralegal Activity	Krakar	
Staff Legal	Paralegal Activity	MPP	
Staff Legal	Paralegal Activity	Don Bennion	
Staff Legal	Paralegal Activity	Tom Marshall	
Staff Legal	Paralegal Activity	Wendy Kent	
Staff Legal	Paralegal Activity	Nancy vitale	
Staff Legal	Paralegal Activity	pf	
Surety	C11 Quarterly Audit	Don Spratt	
Surety	Macros	Dolores Parr	
Surety	Macros	drh	
Surety	Macros	Guest	
Surety	Macros	Highcove	
Surety	Macros	T. Haley	
Workers Compensation	C11 Quarterly Audit	Ann Marie Mize	
Workers Compensation	C11 Quarterly Audit	Julie D'Dio	
Workers Compensation	C11 Quarterly Audit	Kim Prieb	
Workers Compensation	Case Summary	AC	
Workers Compensation	Case Summary	Ann Marie Mize	
Workers Compensation	Case Summary	D'Dio	
Workers Compensation	Case Summary	Freeman	
Workers Compensation	Case Summary	Lacock	
Workers Compensation	Case Summary	Pam Engle	
Workers Compensation	Case Summary	Prieb	
Workers Compensation	Case Summary	Richeal	
Workers Compensation	Case Summary	Tony Okraska	
Workers Compensation	Litigation Management Best Practices	AC	
Workers Compensation	Litigation Management Best Practices	Ann Marie Mize	
Workers Compensation	Litigation Management Best Practices	D'Dio	
Workers Compensation	Litigation Management Best Practices	Freeman	
Workers Compensation	Litigation Management Best Practices	Lacock	
Workers Compensation	Litigation Management Best Practices	Pam Engle	
Workers Compensation	Litigation Management Best Practices	Prieb	
Workers Compensation	Litigation Management Best Practices	Richeal	
Workers Compensation	Litigation Management Best Practices	Tony Okraska	
Workers Compensation	Litigation Management Team Manager Intervention	AC	
Workers Compensation	Litigation Management Team Manager Intervention	Ann Marie Mize	
Workers Compensation	Litigation Management Team Manager Intervention	D'Dio	
Workers Compensation	Litigation Management Team Manager Intervention	Freeman	
Workers Compensation	Litigation Management Team Manager Intervention	Lacock	
Workers Compensation	Litigation Management Team Manager Intervention	Pam Engle	
Workers Compensation	Litigation Management Team Manager Intervention	Prieb	
Workers Compensation	Litigation Management Team Manager Intervention	Richeal	
Workers Compensation	Litigation Management Team Manager Intervention	Tony Okraska	
Workers Compensation	Team Manager Intervention	AC	
Workers Compensation	Team Manager Intervention	Ann Marie Mize	
Workers Compensation	Team Manager Intervention	D'Dio	
Workers Compensation	Team Manager Intervention	Freeman	
Workers Compensation	Team Manager Intervention	Lacock	
Workers Compensation	Team Manager Intervention	Pam Engle	
Workers Compensation	Team Manager Intervention	Prieb	
Workers Compensation	Team Manager Intervention	Richeal	
Workers Compensation	Team Manager Intervention	Tony Okraska	

August 07

LOB	Audit	4,525 # March Audits (Comparis on Sample)	John August	Karen H. August	Herma August	Pam August	Deb C. August	Karen S. August	Other	Total
All	C11 Advertising Injury	16								
All	C12 E&O	132		172						172
All	Transfers*	100								0
Canada Casualty	Case Summary	38								
Canada Casualty	Control Adjuster	36								
Canada Casualty	Coverage Verification	41								
Canada Casualty	Litigation Management Best Practices	22								
Canada Casualty	Team Manager Intervention	17								
Canada Property	Case Evaluation	55								
Canada Property	Team Manager Intervention	35								
Construction Defect	C11 Quarterly Audit	13								
Construction Defect	Case Summary	42								
Construction Defect	Coverage Determination	72		82						82
Construction Defect	Coverage Verification	72		82						82
Construction Defect	Litigation Management Best Practices	64								
Construction Defect	Litigation Management Team Manager Intervention	28								
Construction Defect	Negotiation/Settlement	61		88						88
Construction Defect	Other Insurance	70		85						85
Construction Defect	Subrogation	88		100						100
Construction Defect	Team Manager Intervention	21								
Liability	C11 Quarterly Audit	25								
Liability	Case Summary	279			50	199				249
Liability	Litigation Management Best Practices	264	75				128		25	228
Liability	Litigation Management Team Manager Intervention	94			70					70
Liability	Team Manager Intervention	108			98					98
Liability-MCU*	Case Summary	75	43							43
Liability-MCU*	Litigation Management Best Practices	55	39							39
Liability-MCU*	Litigation Management Team Manager Intervention	45	35							35
Liability-MCU*	Proactive Resolution	70								

Page 8 of 63

Confidential

ZURICH013085

August 07

LOB	Audit	# March Audits (Comparison Sample)	John August	Karen H. August	Herma August	Pam August	Deb C. August	Karen S. August	Other	Total
Liability-MCU*	Team Manager Intervention	70	35							35
Mass Litigation	C11 Quarterly Audit	6								
Mass Litigation	Litigation Management Best Practices	12								
Mass Litigation	Litigation Management Team Manager Intervention	7								
Mass Litigation	Macros	30								
Mass Litigation	Team Manager Intervention	14								
Pollution	C11 Quarterly Audit	6								
Pollution	Case Summary	15								
Pollution	Litigation Management Best Practices	7								
Pollution	Litigation Management Team Manager Intervention	7								
Pollution	Macros	15								
Pollution	Team Manager Intervention	10								
Programs	Case Summary	54								
Programs	Litigation Management Best Practices	24								
Programs	Litigation Management Team Manager Intervention	31								
Programs	Team Manager Intervention	54								
Property	C11 Quarterly Audit	6								
Property	Case Summary	55								
Property	Litigation Management Best Practices	7								
Property	Team Manager Intervention	17								
Risk Engineering	Account Coordination	172								
Risk Engineering	Rec 2&3	177								
Risk Engineering	RULE	12								
Risk Engineering	Stop 1	45								
Risk Engineering	Stop 2	21								
Risk Engineering	Triage	149								
Specialties	C11 Quarterly Audit	25								
Specialties	Case Summary	44								
Specialties	Litigation Management Best Practices	107								

Page 9 of 63

Confidential

ZURICH013086

August 07

LOB	Audit	# March Audits (Comparison Sample)	John August	Karen H. August	Herma August	Pam August	Deb C. August	Karen S. August	Other	Total
Specialties	Litigation Management Team	43								
Specialties	Manager Intervention	55								
Staff Legal	Team Manager Intervention	60								
Staff Legal	Early Activity	60								
Staff Legal	Early Activity RMA	60								
Staff Legal	Material Developments	60								
Staff Legal	Paralegal Activity	60								
Surety	C11 Quarterly Audit	6								
Surety	Macros	22								
Workers										
Compensation	C11 Quarterly Audit	25								
Workers										
Compensation	Case Summary	331								
Workers	Litigation Management Best Practices	310						283		283
Compensation										
Workers	Litigation Management Team	131								
Compensation	Manager Intervention									
Workers										
Compensation	Team Manager Intervention	124								
Total			227	609	218	199	128	283	25	1789
Clsd QA						10	6			

Page 10 of 63

Confidential

ZURICH013087

Sept07

LOB	Audit	# March Audits (Comparison in Sample)	John	KH	Herma	Pam	Deb	KS	Other	Total
All	C11 Advertising Injury	16			16					
All	C12 E&O	107			107					
All	Transfers*	100			50			50		
Canada Casualty	Case Summary	38								
Canada Casualty	Control Adjuster	36								
Canada Casualty	Coverage Verification	41								
Canada Casualty	Litigation Management Best Practices	22								
Canada Casualty	Team Manager Intervention	17								
Canada Property	Case Evaluation	55								
Canada Property	Team Manager Intervention	35								
Construction Defect	C11 Quarterly Audit	13								
Construction Defect	Case Summary	42								
Construction Defect	Coverage Determination	87			87					
Construction Defect	Coverage Verification	87			87					
Construction Defect	Litigation Management Best Practices	64								
Construction Defect	Litigation Management Team Manager Intervention	28								
Construction Defect	Negotiation/Settlement	82			82					
Construction Defect	Other Insurance	88			88					
Construction Defect	Subrogation	103			103					
Construction Defect	Team Manager Intervention	21								
Liability	C11 Quarterly Audit	25								
Liability	Case Summary	242				242				
Liability	Litigation Management Best Practices	228					228			
Liability	Litigation Management Team Manager Intervention	73			73					
Liability	Team Manager Intervention	96			96					
Liability-MCU*	Case Summary	45	45							
Liability-MCU*	Litigation Management Best Practices	39	39							
Liability-MCU*	Litigation Management Team Manager Intervention	33	33							
Liability-MCU*	Proactive Resolution	45	45			20				
Liability-MCU*	Team Manager Intervention	30	30							
Mass Litigation	C11 Quarterly Audit	6								
Mass Litigation	Litigation Management Best Practices	12								
Mass Litigation	Litigation Management Team Manager Intervention	7		7						
Mass Litigation	Macros	31				31				
Mass Litigation	Team Manager Intervention	14								
Pollution	C11 Quarterly Audit	6								

Page 11 of 63

Confidential

ZURICH013088

Sept07

LOB	Audit	# March Audits (Comparison Sample)	John	KH	Herma	Pam	Deb	KS	Other	Total
Pollution	Case Summary	15								
Pollution	Litigation Management Best Practices	7								
Pollution	Litigation Management Team Manager Intervention	7								
Pollution	Macros	15				15				
Pollution	Team Manager Intervention	10		10						
Programs	Case Summary	54								
Programs	Litigation Management Best Practices	24								
Programs	Litigation Management Team Manager Intervention	31								
Programs	Team Manager Intervention	54								
Property	C11 Quarterly Audit	6								
Property	Case Summary	55								
Property	Litigation Management Best Practices	7								
Property	Property Cat									
Property	Team Manager Intervention	17								
Risk Engineering	Account Coordination	172								
Risk Engineering	Rec 2&3	177								
Risk Engineering	RULE	12								
Risk Engineering	Stop 1	45								
Risk Engineering	Stop 2	21								
Risk Engineering	Triage	149								
Specialties	C11 Quarterly Audit	25								
Specialties	Case Summary	44								
Specialties	Litigation Management Best Practices	107								
Specialties	Litigation Management Team Manager Intervention	43								
Staff Legal	Team Manager Intervention	55								
Staff Legal	Early Activity	60								
Staff Legal	Early Activity RMA	60								
Staff Legal	Material Developments	60								
Staff Legal	Paralegal Activity	60								
Surety	C11 Quarterly Audit	6								
Surety	Macros	22								
Workers Compensation	C11 Quarterly Audit	25								
Workers Compensation	Case Summary	331								
Workers Compensation	Litigation Management Best Practices	310							310	
Nurse Case Manager										

Page 12 of 63

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ZURICH013089

Sept07

LOB	Audit	# March Audits (Compariso in Sample)	John	KH	Herma	Pam	Deb	KS	Other	Total
Workers Compensation	Litigation Management Team	131								
Workers Compensation	Manager Intervention	124								
Total	Team Manager Intervention		384	325	431	308	228	360		2036
Clsd QA										

Oct07

LOB	Audit	# March Audits (Comparison Sample)	John	KH	Herma	Pam	Deb	KS	Connie	Total
All	C11 Advertising Injury	16		16						
All	C12 E&O	107		107						
All	Transfers*	100						100		
Canada Casualty	Case Summary	38								
Canada Casualty	Control Adjuster	36								
Canada Casualty	Coverage Verification	41								
	Litigation Management Best Practices	22								
Canada Casualty	Team Manager Intervention	17								
Canada Property	Case Evaluation	55								
Canada Property	Team Manager Intervention	35								
Construction Defect	C11 Quarterly Audit	13								
Construction Defect	Case Summary	42								
Construction Defect	Coverage Determination	87			87					
Construction Defect	Coverage Verification	87			87					
	Litigation Management Best Practices	64								
Construction Defect	Litigation Management Team Manager Intervention	28								
Construction Defect	Negotiation/Settlement	82		82						
Construction Defect	Other Insurance	88		88						
Construction Defect	Subrogation	103		103						
Construction Defect	Team Manager Intervention	21					100			
Liability MCU	C11 Quarterly Audit	25								
Liability	Case Summary	242				242				
Liability	Litigation Management Best Practices	228					228			
Liability	Litigation Management Team Manager Intervention	73					73			
Liability	Team Manager Intervention	96			96					
Liability-MCU*	Case Summary	45		45						
Liability-MCU*	Litigation Management Best Practices	39		39						
Liability-MCU*	Litigation Management Team Manager Intervention	33		33						
Liability-MCU*	Proactive Resolution	45		65						
Liability-MCU*	Team Manager Intervention	30		30						
Mass Litigation	C11 Quarterly Audit	6								
Mass Litigation	Litigation Management Best Practices	12								

Page 14 of 63

Confidential

ZURICH013091

Oct07

LOB	Audit	# March Audits (Comparison Sample)	John	KH	Herma	Pam	Deb	KS	Connie	Total
Mass Litigation	Litigation Management Team	7		7						
Mass Litigation	Manager Intervention	31		31						
Mass Litigation	Macros	14		14						
Pollution	Team Manager Intervention	6								
Pollution	C11 Quarterly Audit	15								
Pollution	Case Summary	7								
Pollution	Litigation Management Best Practices									
Pollution	Litigation Management Team	7		7						
Pollution	Manager Intervention	15		15						
Pollution	Macros	10		10						
Programs	Team Manager Intervention	54								
Programs	Case Summary	24								
Programs	Litigation Management Best Practices									
Programs	Litigation Management Team	31								
Programs	Manager Intervention	54								
Property	Team Manager Intervention	6								
Property	C11 Quarterly Audit	55								
Property	Case Summary	7								
Property	Litigation Management Best Practices									
Property	Large Loss	47							47	
Property	CAT	116							116	
Property	Team Manager Intervention	17								
Risk Engineering	Account Coordination	172								
Risk Engineering	Rec 2&3	177								
Risk Engineering	RULE	12								
Risk Engineering	Stop 1	45								
Risk Engineering	Stop 2	21								
Risk Engineering	Triage	149								
Specialties	C11 Quarterly Audit	25								
Specialties	Case Summary	44								
Specialties	Litigation Management Best Practices	107								
Specialties	Litigation Management Team	43								
Specialties	Manager Intervention	55								
Staff Legal	Team Manager Intervention	60								
Staff Legal	Early Activity	60								
Staff Legal	Early Activity RMA	60								

Page 15 of 63

Confidential

ZURICH013092

Oct07

LOB	Audit	# March Audits (Comparison Sample)	John	KH	Herma	Pam	Deb	KS	Connie	Total
Staff Legal	Material Developments	60								
Staff Legal	Paralegal Activity	60								
Surety	C11 Quarterly Audit	6								
Surety	Macros	22								
Workers Compensation	C11 Quarterly Audit	25								
Workers Compensation	Case Summary	331								
Workers Compensation	Litigation Management Best Practices	310						310		
Workers Compensation	Litigation Management Team Manager Intervention	131								
Workers Compensation	Placeholder for new 08 audit									
Workers Compensation	Placeholder for new 08 audit									
Workers Compensation	Team Manager Intervention	124								
All Liability	N3 Contact Audit	622	167		280	175				
Total	Totals		379	480	550	417	401	410	163	
Bryan Dawe	Peer Reviews Audits Completed		20	10	20	20		10		
Transactional Audit Team										
Transactional Audit Team										

Page 16 of 63

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ZURICH013093